To provide for full and open communication between the congregation and the Council, the Council encourages the following methods for the exchange of information, ideas and opinions.

Communication Outside of Council Meetings

Congregation members are encouraged to use one-on-one contact with pastors, Council members and staff to offer suggestions or address concerns and complaints prior to bringing the issue before the Council. Quarterly Council Conversations are also scheduled to provide a dedicated time for such communication.

Written Correspondence

The following email accounts have been created for the Council and the Council President: Council@stlucasucc.org and President@stlucasucc.org. Other written correspondence may be directed to the Council, through the President. Copies of all correspondence directed to the Council will be made available to all Council members.

Communication at Council Meetings

Agenda Items

Unless unusual circumstances dictate otherwise, the Council will not make a decision on an issue(s) presented by an individual or group during that particular meeting.

Congregation Comments

A specifically designated time will be set aside for comments of congregation members at regular meetings of the Council. The following guidelines will be applied to the congregation member comment portion of the meeting:

- 1. All visitors wishing to comment are asked to make advance arrangements with the Council secretary and state the topic on which they will speak.
- 2. The Council will establish a time limit for the public comment portion of the meeting.
- 3. The Council will establish a time limit for individual speakers.
- 4. The presiding officer will monitor the time and strictly enforce limits.

- 5. The presiding officer may choose a spokesperson or small group of representatives if a large group wishes to speak on a singular topic.
- 6. The Council requires that comments be respectful of all individuals and points of view. Furthermore, the Council objects to public comments and actions that disrupt the normal business of the Council.
- 7. The Council will take comments under advisement, and responses to will be made only after careful consideration.

Observation of meeting

Outside of the designated time set aside for Congregation comments, visitors may observe, but will remain silent. Visitors will not be able to observe the meeting during any Executive Session.